



NHS
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Primary Care Informatics Programme
Rhaglen Rheoli Hysbyseg Gofal Sylfaenol

Primary Care Informatics Programme

Information Services Division

Welsh Assembly Government

Health and Social Care Department

c/o 8th Floor, The Oldway Centre

36 Orchard Street

SWANSEA

SA1 5AQ

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Dear Sir / Madam

We understand that you may have received correspondence from your system supplier, Hadley Healthcare (or its parent company, Torex), regarding your contract with them for their PMR system *'eclipse'*.

As you are probably aware, national community pharmacy IM & T developments for Wales, in support of the Community Pharmacy Contractual Framework, are being advanced by the above Programme. These developments include initiatives such as pharmacy IT system upgrades, NHS-approved telecoms links (N3 / NHS Wales connectivity) and an electronic transfer of prescription system for Wales, being delivered through the '2DRx' project.

As we understand it, Torex has now declared its intention to withdraw from the Welsh Programme for developing NHS-compliant services such as those mentioned above and, as such, your system will in time become 'legacy', which means that it will no longer support the forthcoming IT requirements stated in the Community Pharmacy Contractual Framework.

If not already done, we would therefore wish to reiterate that it will be necessary for you to migrate to an alternative system supplier that is working towards compliance for the Welsh Programme and these are listed in the following website: <http://www.wales.nhs.uk/sites3/page.cfm?orgid=771&pid=29236>. Each of these system suppliers will also have its own website for you to make further enquiries about their products.

As your N3 (NHS Wales) connectivity is a requirement stated in the Drug Tariff, you will need to ensure that the system supplier you choose also provides the equivalent NHS-approved network support services that you currently hold – i.e. using the 'IMS' Internet Services Provider or the 'Vialtus' Internet Service Provider.

NB – Vialtus is linked only with Cegedim's 'Nexphase' and 'Pharmacy Manager' systems and IMS is linked to all others.

We are currently seeking a timescale for Torex's exit from the market place. Once known, we can then advise you when you must change your 'legacy' system to one working towards supporting the Welsh IM&T Contractual demands. A minimum of three months notice will be given to allow you to consider possible options.

In the meantime, please refer all queries regarding migration of your system to 'Torex'.

We have also asked for an FAQ section, providing additional guidance to Contractors about changes to alternative system suppliers, to be made available on the CPW website.

http://www.lpc-online.org.uk/community_pharmacy_wales/

Yours sincerely



Gary Jones
Programme Manager (Community Pharmacy IM&T)



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Welsh Assembly Government